

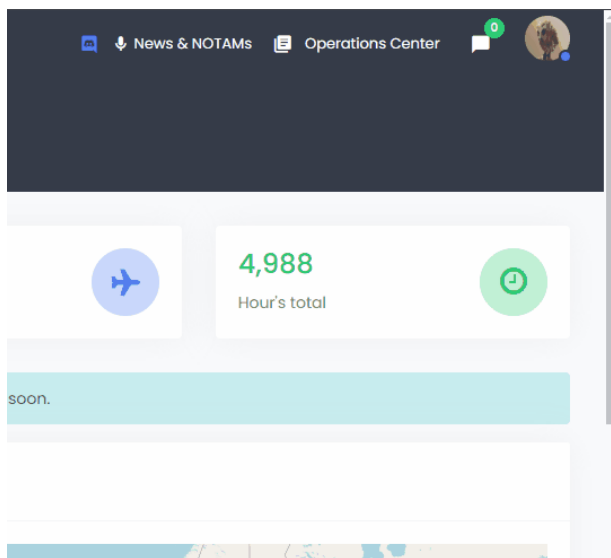
6. Help

Website operation guides can be accessed via this book.

- [Submitting Manual PIREP](#)
- [Jumpseating](#)
- [Account Settings](#)
- [Dispatching Flights](#)
 - [Scheduled Flights](#)
 - [Charter Flights](#)
- [Tours & Events](#)
- [Fleet](#)
- [Leave Of Absence](#)

Submitting Manual PIREP

To submit a manual PIREP you click on the **avatar** on the top right of the website & then you click on **Manual PIREP**.

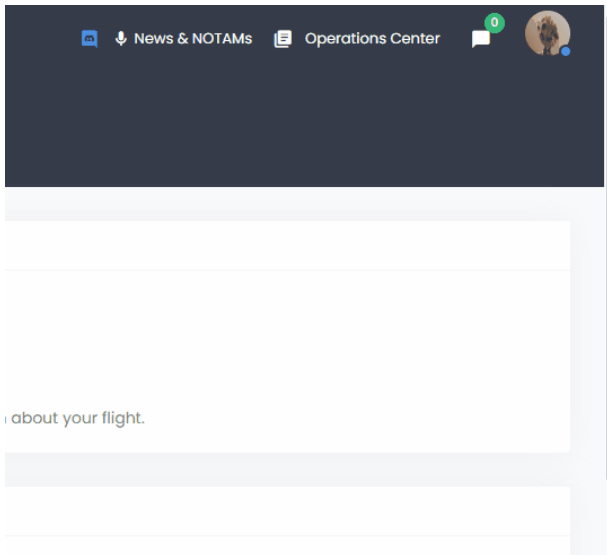


You can then fill in the various fields within the page to submit your PIREP.

Jumpseating

As a pilot within **Pacific Airways** you have the ability to change location by using our **Jump Seat** system.

To access the Jump Seat area you click on the avatar on the *top right* of the website and select **Jumpseat**.



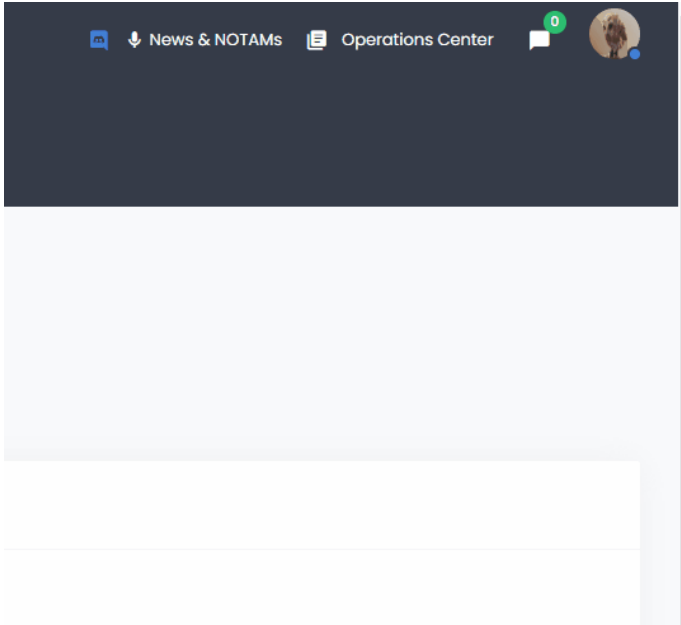
You select the airport ICAO that you wish to jumpseat to and if you have the funds available you can then click on **Confirm Jumpseat** button.

Jumpseat is a set price that can be changed at any time by our staff without warning. Ensure you select the correct location before submitting as this is non-refundable.

Account Settings

You are able to modify anything to do with your account within **Pacific Airways**

To access your *Account Settings* you click on the avatar on the *top right* of the website and select **Settings**.



You can update various parts of your account:

- Country
- Discord ID
- Vatsim ID
- Upload Avatar

Dispatching Flights

Scheduled Flights

We have over **3000+** scheduled flights for our pilots to choose from, visit **Dispatch Center** and click on **Find Scheduled Flights**.

Note: you can only depart from your current virtual location, you can click on your current **ICAO** location to show flights departing from it.

To select a flight you click on the **Flight No.** of the route you wish to take

Search Routes

Search for scheduled flights by their ICAO or from your current location.





















Departure ICAO

Arrival ICAO

View flights from your current location: [KMEM](#)

Scheduled Flights

Show 50 entries

| Flight No. | Departure ICAO | Arrival ICAO | Duration |
|---|--|--|---|
|  4395a |  KEWR |  KLGA |  00:00 |
|  4395b |  KLGA |  KEWR |  00:00 |
|  4396a |  KEWR |  KJFK |  00:00 |
|  4396b |  KJFK |  KEWR |  00:00 |
|  4514a |  KLAX |  KVNY |  00:00 |

This will then load up the flight information, once you have determined that you wish to fly the route you have selected you can click on **Dispatch Flight**.

News & NOTAMSOperations Center

Flight Info (9436b)
Dashboard / Flight Info (9436b)

Dispatch Flight

Flight Information
Basic overview of the flight.

| | | | |
|---------------|-------|------------------------|----------------------|
| Flight Number | 9436b | Approx Flight Duration | 01:20:00 |
| | | Operational Day(s) | Mo Tu We Th Fr Sa Su |

Departure / Arrival Information
Basic overview of the departure / arrival airport(s).

| | | | |
|--------------|-------------------------------|--------------|--|
| ICAO / IATA | KMEM / MEM | ICAO / IATA | KATL / ATL |
| Airport Name | Memphis International Airport | Airport Name | Hartsfield Jackson Atlanta International Airport |
| City | Memphis | City | Atlanta |

Once you click on **Dispatch Flight** button the flight will then be assigned to you.

You can now click on the **Dispatch Center** button or click on **Dispatch Center** on the left man navigation bar, an alert will also show up on the **Dashboard** indicating that you have an active flight.

News & NOTAMSOperations Center

Flight Info (9436b)
Dashboard / Flight Info (9436b)

Success!
You have successfully booked this flight. Please visit the [Dispatch Center](#) for a flight briefing.

Flight Information
Basic overview of the flight.

| | | | |
|---------------|-------|------------------------|----------------------|
| Flight Number | 9436b | Approx Flight Duration | 01:20:00 |
| | | Operational Day(s) | Mo Tu We Th Fr Sa Su |

You can now fly this route via our **ACARS** software, but you can also **Dispatch via Simbrief** this will allow you to create a full flight plan through SimBrief.

Just click on the **Dispatch via Simbrief** button and fill in the appropriate information required to create a full flight plan, you do not have to visit SimBrief as you can do it via our website, but that's entirely up to you.

Dispatch Center

Dashboard / Dispatch Center

You can dispatch this flight via simbrief.

Dispatch via Simbrief

Cancel Flight

9436b OFP Summary (29-03-2024)

Basic overview of the dispatched flight.

| | | | | | |
|--------------|----------|-----------|------|------------------|-------------------|
| Flight No. | 9436b | Departure | KMEM | Approx. Distance | 380.9 nm |
| Flight Time. | 01:20:00 | Arrival | KATL | Pilot In Charge | Serenity Williams |
| | | | | Pilot Callsign | PAY2981 |

KMEM Departure Weather Information

Zulu Time

03/29 04:58 (GMT)

Elevation

256 ft / 78 m

Wind

Direction: 190 °

Speed: 6kts / 7 mph / 11 kmh / 3.1 m/s

Gust: kts / 0 mph / 0 kmh / 0.0 m/s

Temperature

10 °C / 50 °F

Dew Point

1.7 °C / 35 °F

Altimeter

30.18 inHg / 1022 hpa

Sky Condition

CLR at AGL

METAR Memphis International A...

VFR

10 mi

None

17 °C

33

3

81

If you choose to no longer fly the route you can click on the **Cancel Flight** button and this will terminate the job.

You will **not** be deducted any credits for cancelling a flight.

Charter Flights

Our pilots have the option to generate a **Charter** flight via our **Dispatch Center** and click on **Dispatch Charter Flight**.

Note: you can only depart from your current virtual location, your departure location will automatically be added to the flight plan.

The screenshot shows the 'Simbrief Charter Flight Dispatcher' web interface. At the top, there's a dark blue header with navigation links: 'Dashboard / Dispatch Center / Simbrief / Charter Flight'. Below the header, a light gray box contains instructions: 'Leave fields that are not required blank to be auto-generated by Simbrief. Fields marked with * are required.' and 'Dispatch NOTAMs: Departure time is +45 minutes from now using Zulu / UTC+0, you can change this time to whatever you like. When setting your cargo (freight) value (unless you leave blank) you must use a decimal place in your formatting, eg: 12.500 will = 12500 lb, or the value will be wrong.'

The main section is titled 'Flight Info' and contains two columns of input fields. The left column has 'Flight Number' with a text input containing 'PAY' and an asterisk, and 'Departure' with a text input containing 'KMEM' and an asterisk. The right column has 'Departure Hour' (23), 'Departure Minute' (43), and 'Departure Date' (29MAR24). Below these are 'Departure Hour 24HR format', 'Departure Minutes 24HR format', and 'Format required: 01JAN24'. There are also 'Arrival' fields for 'ICAO...' with an asterisk. At the bottom, there's an 'Aircraft Info' section with a green 'Airframes Search' button.

This system uses our **SimBiref** integration tool, which will submit a flight plan through simbrief and will give you the option to *pre-file* via vatsim.

You just fill the * required fields and any additional fields you wish to fill then click on **Dispatch Flight**.

This will then open a SimBrief pop-up window showing the flight plan being generated, once it has been generated, the website will then redirect you to the generated plan as shown below.

Actions

● PLANNED OPTIMUM FLIGHT LEVEL



PAY2981 | PAY2981
SERENITY W.
LBS | B738 | AIRAC 2403



KMEM 18R
MEMPHIS INTL
341 ft



KATL 26R
HARTSFIELD - JACKSON ATLANTA I
1,026 ft

OFP Summary

Overview of filed Simbrief flight plan.

23:43
Departure Time

00:59
Arrival Time

00:48
Flight Time

280 nm
Distance

KBNA
Alternate

FL350
Altitude

20
Cost Index

LIDO
Format

14,975 lbs
Block Fuel

2,918 lbs
FMS Reserve

12,753 lbs
Min. Takeoff Fuel

101,894 lbs
Zero Fuel Weight